

COVID-19 Health and Safety Guidelines

- Entering the T Spa: All guests must complete the COVID compliance waiver, health pre-assessment and temperature check before entering.
- Cleaning: The T Spa will enforce strict cleaning and sanitation schedules with cleaning products and protocols that meet EPA guidelines (approved for use and effective against viruses, bacteria and other airborne/blood borne pathogens).
- Face Masks: All guests and team members must properly wear a face mask at all times. Guests will be notified by the therapist when it is acceptable to remove the mask for treatment.
- Therapist's Face Covering: Your therapist will be wearing an FDA approved surgical mask/face shield while providing services.
- Washing/Sanitizing Hands: Guests and therapists will be required to wash their hands before the start of service. Guests and employees will be required to sanitize hands after every interaction.
- **Hours of Operation:** Thursday through Monday 10AM 6PM.
- Treatment Menu: Our Treatment Menu has been simplified.
- Check-in Procedure: All guests will be greeted by a spa team member outside of the T Spa. Guests will be required to complete the COVID compliance waiver, health preassessment and temperature check.
- Advanced Reservation are required: Please call 360.716.6350 to schedule an appointment.
- **Spa Appointments:** Appointments will be staggered and the arrival process altered to ensure occupancy and social distancing guidelines are met.
- **Retail Guests:** One guest at a time will be allowed into the T Spa.
- Fitness Center: By reservation only, one guest at a time. Please call 360.716.6350.
- Closed Areas: The locker rooms, relaxation room, saunas, steam rooms and showers will be remained closed at this time.
- Water: We will not be offering our usual fruit-infused water at this time. However, bottles of water will be available.
- Cancellations/Feeling Unwell: If you have a fever or are experiencing symptoms of the flu or COVID-19 (fever, flu-like symptoms, fatigue, loss of smell, or taste) or have tested positive for COVID-19 within the last two weeks, please cancel your appointment prior to arrival.

Thank you for joining us in keeping our community safe and healthy